GAURAV BANSAL

AI Automation Expert | Full Stack Developer | Founder & CTO, Slackroid

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SUMMARY

AI automation engineer and full stack developer with 5+ years of experience building production software. Founder & CTO of Slackroid, where I built WhatsApp automation, payment integrations, Flutter apps and e-commerce platforms. Reviewed 1,000+ LLM outputs for international AI companies, and integrated 20+ APIs including WhatsApp Cloud API, Razorpay and Cashfree.

SKILLS

AI & Automation: Workflow automation, WhatsApp Cloud API, Webhooks & API integrations, Generative AI, LLM evaluation, Prompt engineering, Conversational AI, TensorFlow, NLP, AIOps

Development: Flutter, Dart, PHP, Python, JavaScript, Java, HTML5, CSS3, REST APIs, WordPress

Data & Payments: MySQL, SQL, Database design, Razorpay, Cashfree, UPI checkout

Cloud & Security: Linux, Ubuntu Server, Apache, Oracle Cloud, DNS, Git & GitHub, API security, OWASP basics, Wireshark

Design & Media: Graphic design, Video editing, Figma, UI/UX design, Social media creatives, SEO audits

EXPERIENCE

Executive – Graphics Design, Video Editing & Digital Marketing, Newtech Video Systems | Jul 2026 – Sep 2026

- Designed marketing creatives, flyers, social media posts, event banners and exhibition graphics for LED display and video-system products.
- Edited promotional, installation, product-showcase and short-form videos for social media and digital campaigns.
- Audited the company website for content, design, usability, speed and SEO, and delivered a prioritised fix list.
- Supported on-page SEO and keyword-focused content updates to improve search visibility.
- Worked with marketing and sales to turn product requirements into on-brand graphics, videos and web content, on tight timelines.

AI Automation & Security Engineer, Radhey Radhey Communication | Apr 2026 – Jul 2026

- Built AI-driven workflow automations for daily business operations, reporting and customer communication.
- Implemented backend integrations, API automations and customer-management tools.
- Ran security assessments, authentication management and infrastructure hardening.
- Managed Linux servers, DNS configuration and cloud deployments.

Prompt Evaluator, Aligned Labs | Feb 2025 – Jul 2026

- Evaluated LLM outputs for safety, factuality, reasoning and alignment.
- Reviewed hundreds of prompt–response datasets against detailed rubrics.
- Contributed to AI quality-assurance initiatives and reviewer guidelines.

Founder & CTO, Slackroid | Sep 2019 – Jul 2026

- Founded and grew a software and AI solutions company serving clients since 2019.
- Built 10+ production web and mobile applications with Flutter, PHP, JavaScript and MySQL.
- Developed WhatsApp automation, AI-powered tools, Razorpay/Cashfree payment flows and e-commerce systems.
- Owned software architecture, Linux deployment and day-to-day technical operations.

WordPress Developer, Kantya Group | Feb 2026 – Mar 2026

- Developed and maintained WordPress websites.
- Handled on-page SEO and custom PHP modifications.

AI-Based Therapy App Testing, Aligned Labs | Aug 2025 – Sep 2025

- Evaluated an AI mental-health chatbot for conversational safety, empathy and consistency.
- Identified model weaknesses and wrote structured evaluation reports.

Audio Annotator, Centific | Jul 2025 – Sep 2025

- Annotated multilingual audio datasets.
- Prepared data for speech-recognition systems.

Audio NLP Engineer, Babel Audio | Oct 2024 – Sep 2025

- Annotated and classified audio datasets for NLP model training.
- Performed transcript annotation and NLP data processing for training and evaluation pipelines.

Prompt Reviewer, Soul AI | Feb 2025 – Aug 2025

- Reviewed AI-generated responses for quality and policy compliance.
- Performed factuality and safety verification.

AI Engineer, Alignerr | Apr 2025 – Jul 2025

- Designed prompt-engineering workflows for model training tasks.
- Evaluated model outputs and improved task-completion quality through structured testing.

AI Tutor – Coding, Outlier | Sep 2024 – Jul 2025

- Wrote coding-focused prompts to train AI models.
- Evaluated AI-generated Python solutions and improved model reasoning and code quality.

Managed Network Expert, Chegg India | Apr 2023 – Apr 2025

- Managed academic quality operations and coordinated subject-matter experts.

Live Tutor, Got It PhotoStudy | Aug 2023 – Feb 2025

- Delivered live tutoring sessions in mathematics and science.
- Maintained high student-satisfaction ratings.

Subject Matter Expert, HelloExperts | Feb 2024 – Dec 2024

- Provided expert solutions in mathematics and computer science.
- Developed educational and technical content.

Senior Software Developer, Goyal Capital Ventures | Apr 2024 – Sep 2024

- Built trading and analytics platforms with API integrations.
- Optimised MySQL performance and backend services.

Doubt Solver Partner, Trivium Education | Nov 2022 – Apr 2024

- Solved advanced mathematics and computer science problems.
- Contributed to academic content development.

Software Developer, RK Classes | May 2018 – Mar 2019

- Developed educational software for a coaching institute.
- Worked on web development and database integration.

PROJECTS

- **Slackway** (WhatsApp business platform): Built a shared WhatsApp inbox with automations, campaigns, quotations and payments on the WhatsApp Cloud API, Razorpay and MySQL.
- **NumStock** (Flutter app · SaaS): Flutter app replacing Excel for VIP-number dealers: RTP dates, recharges, bills, profit reports and automatic WhatsApp reminders.
- **Slackroid Marketplace** (E-commerce): Multi-vendor e-commerce store with a design studio and bulk ordering; Flutter and MySQL, Cashfree checkout.
- **AI doubt-solver bot** (Conversational AI): Conversational tutoring bot in Python on LLM APIs for maths and computer science.
- **LLM evaluation workflow** (AI quality): Rubric-based workflow and scripts to review prompt–response datasets at scale.

EDUCATION

Bachelor of Computer Applications (BCA), Guru Gobind Singh Indraprastha University (GGSIPU), Delhi · CGPA 8.6 | 2023 – 2026

CERTIFICATIONS

- AI Tools & ChatGPT Workshop – be10x (Sep 2025)
- Microservices Architectural Design Patterns Playbook – Pluralsight (Aug 2025)
- TensorFlow Developer Certificate: Building and Training Neural Network Models using TensorFlow 2.X – Pluralsight (Jul 2025)
- TensorFlow Developer Certificate: Image Classification – Pluralsight (Jul 2025)
- TensorFlow Developer Certificate: Natural Language Processing (NLP) – Pluralsight (Jul 2025)
- TensorFlow Developer Certificate: Time Series, Sequences, and Predictions – Pluralsight (Jul 2025)
- Artificial Intelligence Essentials: AIOps (AI for IT Operations) – Pluralsight (Jul 2025)
- Artificial Intelligence: The Big Picture of AI – Pluralsight (Jul 2025)
- Artificial Intelligence Essentials: Smart Assistants – Pluralsight (Jul 2025)
- Developing an Artificial Intelligence Strategy for Your Organization – Pluralsight (Jul 2025)
- Terraform: Getting Started – Pluralsight (Jul 2025)
- TensorFlow Developer Certificate: TensorFlow Developer Skills – Pluralsight (Jul 2025)
- HTML, CSS, and JavaScript: The Big Picture – Pluralsight (Jun 2025)
- Supercharging Your GitHub Workflow – Pluralsight (Dec 2023)
- GitHub Fundamentals – Pluralsight (Nov 2023)
- JavaScript Fundamentals – Pluralsight (Nov 2023)
- Python 3 Fundamentals – Pluralsight (Aug 2023)
- iOS Development

ACHIEVEMENTS

- Founded Slackroid in 2019 and have been shipping software for clients since.
- Built 10+ production applications across web, mobile and WhatsApp.
- Integrated 20+ APIs, including WhatsApp Cloud API, Razorpay and Cashfree.
- Reviewed 1,000+ LLM prompt–response pairs for international AI companies.
- Run Linux cloud servers and the automations on them end to end.

LANGUAGES

English (Full professional) · Hindi (Native)